



Quality Reference Sheet

Quality Processes

This document is provided by the North American Pole Operations Supply Chain Group as a reference to support quality improvements. These resources provide an effective introduction to important concepts related to quality management. If the Supply Chain Group can assist in your quality improvement efforts, please contact us at supplierquality@valmont.com.

Resources

[Benchmarking](#) (American Society for Quality video)

[Coaching for Continuous Improvement](#) (American Society for Quality video)

[Corrective and Preventive Actions](#) (American Society for Quality video)

[Implementing a Supplier Scorecard Program](#) (American Society for Quality video)

[ISO 9001 and Audits](#) (American Society for Quality video)

[Nonconformances vs. Corrective Actions](#) (American Society for Quality video)

[Quality Auditing](#) (American Society for Quality video)

[Remote Auditing](#) (American Society for Quality video)

[Root Cause Analysis](#) (American Society for Quality video)

[Root Cause and Five Whys](#) (American Society for Quality video)

[Selecting an ISO 9001 Registrar and Consultant](#) (American Society for Quality video)

[Standards and Auditing](#) (American Society for Quality video)